

The **OUTDOOR STORE** *at* **NORTH COUNTRY**



Pool Technician

Job Description:

Pool Technician's would work the majority of the day independently from direct supervision. However, the Pool Technician reports to Management personnel. They would be responsible for completing pool maintenance jobs with highest level of quality and efficiency.

Functions:

Maintenance and Repairs (50%)

- Perform routine mechanical inspections and repairs. Routine plumbing and minor electrical repairs. Perform underwater maintenance, including the replacement of light fixtures and draining or pumping covers. Repair a variety of pool equipment.
- Perform minor masonry and carpentry work. Check overall systems for water and gas leaks.
- Oversee and perform a variety of tasks in the operation, maintenance, cleaning and servicing of water systems. This includes performing tests for chlorine, Ph, calcium hardness, TDS and total alkalinity.
- Treating water with chemicals to maintain a safe and healthy water quality and monitor chemical usage.
- Ensure the pool environment is safe for use. Recommend ground maintenance if necessary or requested by customer.

Sales (40%)

- As determined by Management personnel, including but not limited too; (a) conducting sales calls, and (b) sales visit with nearby current customers.
- Build the company's presence through word-of-mouth and excellent customer service.

Administration (10%)

- Complete a variety of records and reports, including maintenance sheets, water quality sheets, chemical consumption, and equipment orders, need of safety supplies and routine inspection reports.

Requirements:

- Previous pool maintenance experience required
- Mechanically inclined a plus
- Clean driving record
- Superior customer service skills is a plus

- Extensive knowledge and experience in installing and replacing a variety of pool related equipment
- Knowledge of proper handling of pool chemicals
- Knowledge of landscape vocabulary and techniques is a plus
- Highly motivated and self-driven individual with attention to detail
- Ability to prioritize with minimal supervision and multi-task
- Experience in operating small landscape oriented equipment is a plus
- Able to work effectively with individuals of differing knowledge and background
- Punctual and dependable
- Polite and courteous

Compensation Package:

- Salary based on experience and/or education
- Commission based on initial sales to new clients only